



Your Guide to Services



TRIDENT

Udaipur

Udaipur 313 001, India

T +91 294 243 2200 E reservations@tridenthotels.com



Dear Guest

Welcome to the Trident Hotel in lushly green Udaipur, it is our pleasure to have you stay with us. From modern facilities to warm and friendly service, at Trident, Udaipur you can be sure to find everything you need for a delightful stay.

This directory is designed to acquaint you with the many services the hotel has to offer. It also includes city information, various sightseeing options and places of interest you may wish to visit whilst your stay. If you have any comments or suggestions or require any information that this directory is unable to provide, please do not hesitate to call The Concierge / Reception.

We trust Trident, Udaipur will become your home each time you visit the city. My team and I look forward to making your stay comfortable and memorable.

Puneet Kapoor
General Manager

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About Trident, Udaipur



About Trident, Udaipur

Built over sixteen acres on the banks of Lake Pichola, Trident, Udaipur is ranked amongst the best hotels near the lake. Stay with us and experience the five star splendour of Rajasthan in Udaipur.

Location

Maharana Pratap Airport	27 kms	45 minute drive
International Airport	33 km	45-minute drive
City Railway Station	6 kms	25 minute drive

Our hotel is perfectly located to explore the famed sites of the city, such as the City Palace, the Crystal Gallery, the Monsoon Palace or the beautiful Jagmandir.

At Trident, Udaipur you will enjoy efficient, warm and friendly service in a relaxed environment. The guest rooms and suites are appointed with modern amenities such as, LED televisions, wireless Internet access, bedside alarm clock-radios, personal bars and tea-coffee making facilities. Other facilities on offer include 24-hour room service, the Concierge services and a travel desk.

Our F&B offerings include an all-day dining restaurant and a bar lounge. The guests can also enjoy their meals in the comfort of their rooms and suites through the In-room Dining service.

For guests' recreation, the swimming pool, Trident Spa & Fitness and various outdoor games and activities are also available.

Children will feel like super stars in our signature Trident Kids' Club; their very own paradise with games, a play area and their very own tent! While the little ones are having fun and making friends, you can relax and enjoy a walk in our sprawling gardens. Stretch out in one of our quaint pontoons, as you surrender to the charms of this magnificent city.

Food & Beverage Guide



Food & Beverage Guide

Aravalli, the all-day dining restaurant serves offers the best of world cuisine, with an emphasis on Asian food. Situated at the lobby level, the restaurant overlooks the pool with the Aravalli ranges as a backdrop. The signature Trident breakfast-buffet could be savoured here. A sumptuous buffet spread is also available for lunch & dinner in addition to an extensive A la Carte menu.

Timing: 6:30 a.m. – 11:00 p.m.

Press "Restaurant"

The Terrace, an open air restaurant offering a panoramic view of the Aravalli ranges and the monsoon palace. Offers large à la carte selection, barbecue and live cooking stations.

Timing: 6:30 a.m. – 11:00 p.m.

Press "Restaurant"

Amrit Mahal, adjacent to the reception lounge, the bar boasts of an ethnic Mewari ambience. A comprehensive drinks & wine list is available to suit every palate. Offers the perfect setting for guests' evening entertainment or a quiet nightcap.

Timing: 11:00 a.m. – 11:00 p.m.

Press "Restaurant"

Pool Bar, situated at the lower lobby the Pool Bar overlooks lush green gardens of the hotel's inner courtyard. A selection of food & beverages is available.

Timing: 11:00 a.m. – 7:00 p.m.

Press "Restaurant"

In-room dining, enjoy a selection of our delicacies in the comfort of your rooms. A special in-room dining menu is on offer which is available round-the-clock.

Timing: Round-the-clock

Press "Restaurant"

Packed Meals

For your convenience, a variety of packed meals can be ordered.

Press "Restaurant"

Cakes & Pastries

A selection of confectionery and bakery items are available with prior notice.

Press "Restaurant"

About Udaipur



About Udaipur

Nicknamed the 'City of Lakes' for its picturesque lakes framed by the Aravalli range, the history of Udaipur is a rich and charming tapestry of lakeside palaces, forts, temples and gardens which reflect the varied influences of centuries past.

The erstwhile capital of the Kingdom of Mewar, the city was founded in 1553 by Maharana Udai Singh. From its magnificent palaces to its vibrant bazaars, the city is probably the best example of romantic and alluring Rajasthan at its finest.

In the Travel + Leisure World's Best Awards, 2018, Udaipur was rated the 'Top City in Asia' and ranked #3 in the 'World's Top 15 Cities'.

Sightseeing Options



Sightseeing Options

JAGDISH TEMPLE (3 KMS)

Built in 1651 AD by Maharana Jagat Singh-I. This indo-aryan temple is dedicated to Lord Vishnu. The external and the plinth are covered with base relief friezes of alligators, elephants, horsemen and celestial musicians rising in tiers. It is the largest and most splendid temple of Udaipur.

EKLINGJI (22 KMS)

Built in 734 AD is the beautifully sculpted complex with 108 temples within its high walls. The temples are dedicated to Lord Shiva, the presiding deity of Mewar rulers. The walled complex encloses an elaborately pillared hall or 'mandap' under a large pyramidal roof and has four-faced image of Lord Shiva in black marble.

NAGDA (23 KMS)

The ancient site dating back to the 6th century AD is renowned for the Sas-Bahu temples (9-10th century AD) with interesting architecture and carvings. The splendid Jain temples of Adbudji are also worth a visit.

NATHDWARA (55 KMS)

The most revered 17th century shrine, dedicated to Shrinathji or Lord Krishna, attracts thousands of pilgrims from all over the country. Foreign tourists are not permitted inside and photography is prohibited.

RANAKPUR (98 KMS)

The beautifully sculptured Jain temples lie in a tranquil valley of the Aravallis. The main 'Chaumukha Temple' is dedicated to the tirthankara Adinath and has 29 halls supported by 1444 pillars, all distinctly carved.

Two Jain temples dedicated to Neminath and Parswanath and the Sun Temple a little distance away are also noteworthy.

RISHABDEOJI (70 KMS)

Dedicated to Rishabdeoiji, the Jain tirthankara, it is popularly known as Kesariyajji because a large offering of saffron is made here daily. It is located on the Udaipur-Ahmedabad road on national Highway No. 8.

Sightseeing Options

CITY PALACE - UDAIPUR (5 KMS)

Completely white and majestic, the city palace stands on a hill surrounded by crenelated walls. Its main entrance is through the triple arched gate, the Tripolia, built in 1725. There is Suraj Gokhada, the balcony of the sun, where the Suryavanshi Maharanas of Mewar presented themselves in the time of trouble to the people to restore their confidence. The Mor Chowk or the peacock courtyard gets its name from the vivid mosaics in glass, which decorate their walls. The Chini Chitrashala is noteworthy for its blue & white ceramics.

SAJJANGARH - THE MONSOON PALACE (08 KMS) - UDAIPUR

Dominating the city's skyline is the monsoon palace of Sajjan Garh. It offers a panoramic overview of the city's lakes, palaces and the surrounding countryside. From its lofty tower it is claimed that Chittaur is visible on a clear day and one can imagine how often eager eyes must have scanned the horizon for a glimpse of that spectacular sight. The hillside is thickly wooded and the former rulers maintained this as a royal shooting preserve.

HALDIGHATI (40 KMS)

A historical site, witness to the great battle fought between Maharana Pratap and the Mughal Emperor Akbar in 1576 AD`. The 'Chhatra' of Maharana's horse Chetak – with delicate, white marble columns dedicated both to the indomitable hero and his loyal charger is noteworthy.

KUMBHALGARH FORT (95 KMS)

The second principal fortress in Rajasthan after Chittaurgarh, it is perched atop the Aravallis. Built in the 15th century by Maharana Kumbha, it extends over 12 km and encloses many temples, palaces and gardens. The fort was renovated in the 19th century. The Badal Mahal or Cloud Palace offers a spectacular bird's eye-view of the surrounding countryside.

CHITTAURGARH (120 KMS)

The massive hilltop fort of Chittaurgarh is one of the most historically significant in Rajasthan and epitomizes the whole romantic, doomed ideal of Rajput chivalry. The fort stands on a 280-hectare site on top of a 180 m high hill that rises abruptly from the surrounding plain. There are good views over the town & countryside. The main place of interest are Rana Kumbha Palace; Tower of Victory; Padmini's Palace; Meera Temple; Suraj Pole.

Sightseeing Options

BHARATIYA LOK KALA MANDAL

The interesting collection exhibited by this Indian folk arts museum includes rich collection of folk dresses, ornaments, puppets, masks, dolls, folk musical instruments, folk deities and paintings. There is a section on tribal art. The world-renowned puppeteers of Udaipur, custodians of an ancient tradition, regularly put up shows here.

Timing: 9:00 a.m. to 5:00 p.m.

SAHELION KI BARI

This garden of maids of honor brings to fore the unique life-style of the royal ladies who once strolled in these gardens. This spectacular garden has numerous fountains in four pools embellished with delicately chiselled kiosks and elephants in marble.

LAKE FATEHSAGAR

Initially constructed by Maharana Jai Singh. Later Maharana Fateh Singh made it more solid, in the north of Lake Pichola to which it is linked by a canal. Hills and the Pratap memorial on the east surround this elegant lake on the three sides. One can have the boat rides on the rippling waters or row across to Nehru Park, an island garden, on a serene afternoon.

SHILP GRAM

Near the village of Havala, 3 km away from Udaipur lies Shilpgram, a village conceived as a living ethnographic museum to depict the lifestyles of the folk and tribal people. Traditional huts have been constructed here featuring household articles of everyday use - terracotta, textile, wooden, metal, votive and decorative objects, etc. with appropriate signage and explanatory details. It provides an opportunity for visitors to observe and learn about the rich traditional and ethnic crafts and art forms of the rural craftsmen.

JAISAMAND LAKE

A stunningly situated artificial lake, built in the 17th century AD by Maharana Jai Singh is the second largest in Asia. Graceful marble chhatris flank the embankment and beautiful summer palaces of the Udaipur queens are built on either side of the lake. Jaisamand Island Resort is also worth visiting.

A trip to Jaisamand Wildlife Sanctuary allows a close encounter with the rich wildlife in their natural habitat. The fauna includes panther, wild boar, deer, four-horned antelope, mongoose and various species of migratory birds.

Sightseeing Options

BADA MAHAL

Located to the east of the hotel, this used to be the hunting lodge of the Maharana. There is a balcony from where royal gentry used to watch the wild beasts fight which were held in a separate enclosure. It also has a room, the walls and ceiling of which is done-up with intricate miniature paintings. This also has a mini wildlife sanctuary, which houses spotted deer, wild boars and peacocks.

BOATING IN LAKE PICHOLA

Guests are invited to enjoy a boat cruise in the Lake Pichola with prior reservation. Please contact Reception for applicable charges and further details.

PICNIC

A short climb from the inner courtyard is the 'Honeymoon Point' within the premises. For a romantic evening with canapes and drinks, please contact the Food and Beverage Manager.

SHOPPING

The main shopping areas are:

1. Rajasthan Government Handicrafts Emporium
2. Clock Tower, Chetak Circle, Bapu Bazar, City market, Hathipole & Palace Road
3. Shilpgram - Fateh Sagar road - a recreated handicraft village with craftsmen from all parts of the country

Udaipur is also renowned for the following:

- Colourful puppets
- Brightly coloured garments
- Tie-and-die saris and turbans
- Hand printed textiles
- Pichwais or wall hangings, paintings on cloth which are world renowned for their vivid colours and themes.
- Rustic and chunky silver jewellery
- Artefacts
- Wooden furniture
- Green marble

Please contact Reception for further details.

Telephone Services



Telephone Services

WAKE-UP CALL

In case you desire to set a wakeup call please contact reception for assistance
Press Reception

ROOM-TO-ROOM DIALLING

Please dial 2, followed by the room number. To maintain the guests' privacy, this service is deactivated from 10:00 p.m. until 6:00 a.m. Please contact operator for assistance during these hours.

DOMESTIC DIRECT DIALLING

Press 9 to gain entry in Direct Dialling system. Upon hearing the dial tone, press 0, followed by the area code and local telephone number.

Example: Dialling telephone number 24363030 in New Delhi:

9	0	11	24363030
Direct Dialling	Domestic Code	Area Code	Local Number

INTERNATIONAL DIRECT DIALLING

Press 9 to gain entry in Direct Dialling system. Upon hearing the dial tone, dial the international code, followed by the area code and local telephone number.

Example: Dialling telephone number 303 487 200 in USA:

9	00	1	303	487200
Direct Dialling	International Direct Dialling	Country Code	Area Code	Local No.

MESSAGES

When the message light on your room telephone is activated, please press the 'Message' button and follow the voice prompt to retrieve your messages.

DO NOT DISTURB

Please press Do Not Disturb key on your telephone keypad if you do not wish to take any calls.

Guest Facilities



Guest Facilities

AIR CONDITIONING	Press "Housekeeping"
<p>For your personal comfort, all guest rooms and suites have individual thermostatic control switches, enabling you to regulate your room temperature. All rooms are air-conditioned with wall-mounted, individual temperature controls. By default, the display shows the set room temperature in °C. The air-conditioning settings can be adjusted as follows:</p> <ul style="list-style-type: none">• To alter the temperature setting desired in a room, press "°F/°C" up/down. Based on ambient temperature conditions, the desired setting may not always be achieved.• To cycle through the actual (Room) and desired (Set) temperature setting, press "DISPLAY".• To cycle through the air circulation settings, press "FAN". The fan speed can be set to low, medium or high.• To switch the air-conditioning off, or to switch to automatic mode press "OFF/AUTO". The auto mode overrides the fan speed setting and automatically adjusts the air circulation to best achieve the desired temperature in the room	
BAGGAGE SERVICE	Press Baggage
<p>Your luggage can be stored in the hotel maximum up to 30 days after you check-out. Please contact Bell Desk. Should you require to ascertain the weight of your baggage, this facility is available free of charge at the Bell Desk. Please contact the Bell Desk to have baggage collected or stored.</p>	
BANQUETS	Press Restaurant
<p>Asha Mahal and Gulab Mahal are two meeting rooms, located adjacent to the Aravalli restaurant. The rooms are equipped with the latest audio video aids, are ideal venues for conferences, meetings and banquets. For further information, please contact the Food and Beverage Manager.</p> <p>Theme Deck is the area adjoining the swimming pool, overlooking the Aravalli range and is perfectly suited for theme parties.</p>	
BOAT SERVICE	Press Reception
<p>Guests are welcome to enjoy a boat cruise in the Lake Pichola with prior reservation. Our boat cruises in Lake Pichola will commence from the hotel's private jetty point. Please contact the reception for applicable charges and further details.</p>	

Guest Facilities

CAR WASH Please contact Reception to have your car cleaned. This facility is available at a nominal charge.	Press Reception
CHECK-IN AND CHECK-OUT Check in time is 2:00 p.m. and check out time is 12:00 noon. If you wish to check out later than 12:00 noon, or would like to extend your stay, please contact Reception.	Press Reception
CHILD SERVICES Babysitting service is available on an 8 hour advance notice. An hourly rate of Rs. 300 would be applicable. Housekeeping will be pleased to provide the below items on request <ul style="list-style-type: none">• Baby bath tub• Baby crib / bed• Baby plastic• Baby pram• Children's bed The kids' club is located adjacent to the Swimming Pool and is operational from 9:00 a.m. to 6:00 p.m.	Press "Housekeeping"
CURRENCY EXCHANGE & TRAVELLERS CHEQUES The Hotel, like all banks, is legally allowed to exchange foreign currency to Indian Rupees. It is not allowed to change Indian currency back into foreign currency. We would like to caution you against changing money from any unknown individual or organisation, as the currency notes may be counterfeit. Please insist on an encashment certificate while exchanging currency at the Front Office Cashier.	Press "Reception"
CREDIT CARDS We accept American Express, Diners Club Card, Master Card, Visa and UPI payments. For more details please contact Reception.	Press "Reception"
DOCTOR Should you require medical assistance, please call for the hotel doctor. A consultation fee will be applicable for Doctor on call. A first-aid dispensing box is available for immediate treatment. However, other medicines can be procured after a doctor's prescription from drug stores. Transportation charges on actuals will be billed to your account.	Press "Reception"

Guest Facilities

DRINKING WATER Two bottles of mineral water have been placed with our compliments. Please contact Housekeeping for additional bottles.	Press Housekeeping
DATA TRANSMISSION AND INTERNET All our guest rooms have 2 options for internet connectivity – wireless and wired. Wireless (Wi-Fi) Please turn on the wireless connectivity option on your laptop and open a fresh internet browser window (e.g.: Internet Explorer, Firefox, Google Chrome, etc). You will be automatically directed to a login screen. Please fill in the required fields and choose an appropriate internet access rate plan. Complimentary: Speed is 2mbps. Can connect up to 4 devices. Premium: Speed is 8mbps. Can connect up to 8 devices. Chargeable at INR 500 plus taxes per night. Wired To connect to the internet using the hotel's wired internet service, please use the data port in the connection panel near the writing desk. The connection cable is placed in a box near the panel. Open a fresh internet browser window (e.g.: Internet Explorer, Firefox, Google Chrome, etc). You will be automatically directed to a login screen. Please fill in the required fields and choose an appropriate internet access rate plan (the charges vary based on duration). The connecting cable is meant for use during your stay. If you wish to purchase a similar cable, please contact the Cyber Butler. Please contact Reception for high speed broadband wireless internet connections or require any other technical assistance.	Press "Reception"
FITNESS CENTRE Situated at the pool level, the fitness centre has a treadmill, an exercise cycle and weights.	Press "Reception"
GRATUITIES The hotel does not levy a service charge. Should you wish to leave gratuities for the staff, please place the gratuities in a sealed envelope and leave the envelope at the Reception. We do not encourage gratuities to individual members of the staff. If any staff member(s) have given you exceptional service, please mention their name(s).	

Guest Facilities

<p>HOUSEKEEPING</p> <p>Your room will be serviced twice daily - once between 8:00 a.m. and 4:00 p.m. and again for turn-down service between 5:00 p.m. and 10:00 p.m.</p> <p>Please contact Housekeeping for urgent service or you may place the card on the doorknob outside your door in the morning for your room to be serviced.</p> <p>If you prefer your room being serviced at specific times during your stay, please call Housekeeping.</p> <p>For the added comfort and convenience of our guests, the limited quantities of the items below are available on request:</p> <p>Adaptors Anti-skid bath mat Bucket and mug Comb Dental kit Emery board Hot water bag Ice bag Mosquito repellent Nail cutter Oil radiator Pray mat Qibla and compass Religious books Roll away bed Sanitary pads / Tampons Sewing kit Shaving kit Shoe brush, polish / shine Talcum Powder Wheelchair</p> <p>We apologize if the item you wish is not available.</p>	<p>Press Housekeeping</p>
<p>GAMES AND SPORTS</p> <p>Badminton, Cricket, Croquet, Trampoline and other outdoor activities are available for your recreation. Also available are chess, carom and other indoor sports. Please contact the Reception so that necessary arrangements can be made.</p>	<p>Press Reception</p>
<p>LAUNDRY, DRY CLEANING AND PRESSING</p> <p>The laundry and dry cleaning are available from 7:00 a.m. to 5:00 p.m.</p> <ul style="list-style-type: none">• Garments collected by 10:00 a.m. will be returned by 7:00 p.m. the same day.• Garments collected after 10:00 a.m. will be delivered the next day evening at the printed charges. <p>Express Service</p> <ul style="list-style-type: none">• Returned within three hours at a 100% surcharge.• One hour pressing available. <p>We shall be happy to fill out the laundry list on your behalf. However, should any of your garments require special care, please specify this on the list.</p>	<p>Press Laundry</p>
<p>IRON AND IRONING BOARD</p> <p>An iron and ironing board are placed in all the rooms for guest use..</p>	<p>Press Housekeeping</p>

Guest Facilities

JEWELLERY SHOP

The Jewellery and gift shop is located at the lobby level. Apart from sterling silver, gem stones, traditional handicrafts, hand bags and other souvenir items are also available.

LOST & FOUND ITEMS

Press Housekeeping

Please contact Housekeeping for any articles you may have left behind in your room or any other area of the hotel.

MAIL AND COURIER SERVICE

Press Reception

Mail will be delivered to your room on arrival. If you wish to send mail, please contact the Reception. Picture postcards and postage stamps may be purchased from the Jewellery Shop at the Lobby Level.

MINI BAR

Press Housekeeping

Your room is equipped with a mini-bar. Replenishments are made and charges are raised daily on consumption as per rate list provided in the room.
For replenishments, contact Housekeeping.

NON-SMOKING ROOMS AND SUITES

Press Reception

The Front Desk would be pleased to assist you in moving to a suite or room on your smoking preference, subject to availability.

PHOTOCOPYING SERVICE

Press Reception

Please contact Reception for photocopy services.

PETS

To avoid inconvenience to other hotel guests, we regret pets are not allowed in the hotel premises

ROOM KEY

Press Reception

Please close the door when leaving your room and keep your room key with you until you check-out. When visiting our restaurants and bars, please carry the room key-card booklet issued to you on arrival. Please return the key to the Reception or Bell Desk on departure. Please contact Reception in case your key has been misplaced.

SIGHTSEEING AND TOURS

Press Reception

Please contact the Reception to arrange sightseeing tours.

Guest Facilities

SPA Trident Spa is located at Level 3. Timings for spa treatments are 11:00 a.m. to 8:00 p.m.	Press Reception
SWIMMING POOL The swimming pool is located on the lower lobby level, is for the use of residents only. This facility is available free of charge. Pool timing: 7:00 a.m. – 6:00 p.m. Snacks and beverages are served at poolside from 11:00 a.m. until 7:00 p.m.	Press "Housekeeping"
TEA – COFFEE MAKING FACILITY Your room is equipped with a tea coffee making facility. This facility is complimentary. Please use the kettle to boil water and not any other beverage	Press "Housekeeping"
TRAVEL ASSISTANCE Please contact the Reception should you wish to have your flight reconfirmed. We will be able to assist you with all your travel enquiries, reservations, ticket re-confirmations and other air travel formalities. The Airport is normally no more than a 45-minute drive. We recommend that you allow an additional 2 hours for check-in, immigration and custom formalities.	Press Reception
LIMOUSINE SERVICE & TAXIS The hotel offers chauffeur driven cars for arrival and departure transfers to the airports, and within the city. Please contact the Reception for arranging transfers, taxi and limousine reservations and other related information.	
VISITORS AND GUESTS In the interest of hotel security, all visitors beyond 10:00 p.m. are requested to register at the reception.	Press "Reception"

Security and Safety Systems



Safety and Security Systems

THE SAFETY PEEP-HOLE

To ascertain the identity of the caller, you can simply use the safety peephole in your door.

DOUBLE LOCK

You can double lock your room from inside by using the dead bolt.

ELECTRONIC DOOR LOCK SYSTEM

The electronic card used to enter the room has been encoded to allow you access up to 12:00 p.m. on the day of your departure.

In case of loss of the electronic card, please ask the reception to encode a new card for you.

On issuance of a new electronic card, your old card will automatically be invalidated, safeguarding your room against any unauthorised entry.

PERSONAL SAFE

For your valuables a personal safe has been provided in your room. It is located in the wardrobe.

SECURITY

The hotel has an efficient security team on guard 24 hours a day.

FIRE EXIT PLAN

The fire exits on your floor are clearly marked. Should there be heavy smoke, you may have difficulty locating these exits, so please take time to observe the following points:

1. Count the number of doorways between your door and at least two emergency exits.
2. Check the location of the fire points (containing extinguishers/hoses) and alarms in the corridor of your floor.
3. Understand the air-conditioning "ON" and "OFF" control in your room.

EMERGENCY EVACUATION AREA

In case of fire, the fire exit staircases will be the only means to exit the building. A 'refuge area', is a secure zone with access to fresh air, where people can safely congregate when the staircases are filled with smoke or when asked to leave in phases.

The Hotel has refuge areas located in the Central Courtyard. The refuge area is indicated with signage on the fire exit door leading to it. Guests are advised to move to the refuge area in the following circumstances:

1. The Fire Exit staircase is filled with smoke and it is not possible to use the staircase to evacuate the building.
2. You are unable to move downwards due to health or other physical problems.

Guests are requested not to panic in a refuge area, since they would be evacuated with the help of the Fire Brigade or once the staircases are safe to use.

Safety and Security Systems

SMOKE DETECTORS AND SPRINKLER SYSTEM

All areas in the hotel are covered with smoke detectors and a sprinkler system. Moreover the entire hotel is hot-wired converging at a central control panel which is manned round the clock. The control panel is also equipped to send evacuation alarms in the event of fire.

IF YOU FIND A FIRE

- Take your room key card and move cautiously.
- Feel the door and handle with the palm of your hand. If the door or handle is hot or abnormally warm, don't open it. If the door is not hot, open it carefully, but be ready to close it immediately if you see excessive smoke or flames on the other side.
- If there is smoke in the corridor, stay as low as possible. Crawl on your hands and knees, if necessary. There are self-glowing signs at skirting level to guide you.
- Proceed to the nearest emergency exit. Always stay calm. If it gets hot as you go down, do not proceed.
- If your exit is blocked or the fire is on the lower floors, go back to your room or to the emergency evacuation area and wait for help to come.
- Never attempt to use the elevator in case of fire.
- Most fatalities occur from inhalation of smoke and poisonous gases, not from burning. Always stay as low to the ground if there is any smoke present.

IF YOU MUST REMAIN IN YOUR ROOM

- Don't panic. You can stay in your room and still survive a fire.
- Turn off the air-conditioning.
- Phone in your location to the hotel telephone operator. Wedge wet towels and sheets around door seals and air vents. Use the waste basket to bail water from the wash basin if smoke seeps in.
- Remove drapes from the window.
- If smoke still enters your room, make a tent over your head with a wet blanket. As a last resort, if the air becomes too smoke-laden, it may be necessary to allow some fresh air in. If absolutely necessary, break a window with furniture available in the room. Do not break a window if smoke or flames are rising outside from a lower floor.

IF A FIRE STARTS IN YOUR ROOM

- Evacuate your room immediately. Switch off the air conditioning. Take your room key card with you.
- Close the door securely behind you.
- Activate a fire alarm and notify your immediate neighbours
- Call the hotel telephone operator from the nearest phone and then walk to safety via the closest emergency exit.
- DO NOT USE THE ELEVATORS

Safety and Security Systems

SAFETY TIPS

Please observe the location of fire exits, and in the unlikely event of fire or smoke, stay calm and proceed to the nearest exit, staying beneath the level of smoke. To avoid further accidents, notify any disability or illness upon check-in or as soon as possible afterwards. If an emergency should arise in your area, the hotel personnel can extend special assistance immediately.

Please call the hotel operator if you observe a fire or smoke in any part of the hotel.

Reservations



Reservations

International Sales Offices

France

T : 00 800 1234 0101

Germany

T : 49 6174 249 1872

United Kingdom

T : 44 20 7222 0606

United States of America

T : 1 212 223 8800

Egypt

T : 20 6 5344 0777

UAE

T : 800 018 0600

TRIDENT HOTELS

Trident, Agra

Fatehabad Road, Agra 282 001, India

T +91 562 223 5000

Trident, Bandra Kurla, Mumbai

C-56, G Block, Bandra Kurla Complex, Mumbai 400 051, India

T +91 22 6672 7777

Trident, Bhubaneswar

CB-1, Nayapalli, Bhubaneswar 751 013, India

T +91 674 230 1010

Trident, Chennai

1/24 G.S.T. Road, Chennai 600 027, India

T +91 44 2234 4747

Trident, Cochin

Bristow Road, Willingdon Island, Cochin 682 003, India

T +91 484 308 1000

Trident, Gurgaon

443, Udyog Vihar, Phase V, Gurgaon 122 016, Haryana, India

T +91 124 245 0505

Trident, Hyderabad

HITEC City, Near Cyber Towers, Madhapur, Hyderabad - 500 081, India

T +91 40 6623 2323

Trident, Jaipur

Amber Fort Road, Opposite Jal Mahal, Jaipur 302 002, Rajasthan, India

T +91 141 267 0101

Trident, Nariman Point, Mumbai

Nariman Point, Mumbai 400 021, India

T +91 22 6632 4343

Trident, Udaipur

Udaipur 313 001, Rajasthan, India

T +91 294 243 2200

Reservations

 tridenthotels.com

 **Reservations**

reservations@tridenthotels.com

 **Reservations (Toll-free)**

India

1800-11-2122

North America

USA : 1-866-706-5888, 646-558-7087

Canada : 1-866-569-5125

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